

recommend Senior Helpers:

As my parents began to experience assorted health issues in their mid-80s, it became harder and harder for them to manage the tasks of living in their home, getting to medical appointments, and just keeping up with life in general. They were used to being not only independent, but the ones who helped others, so it took a lot of persuasion for them to think they would benefit from home care assistance. Living on the West Coast, and working full time, it was just impossible for me, or other family members, to provide the help they needed, often on very short notice. Michael was willing to talk with me, and my parents, about what Senior Helpers could do for them and how the arrangement would work. He patiently answered all our questions, and described the flexibility we could have in terms of my parents' changing needs.

Although my parents had some doubts about this plan, they soon became very grateful for the assistance their workers provided with household chores, shopping and appointments, and food preparation. Another benefit was the additional social contact, since they had become fairly isolated by health concerns and no longer being able to drive. Rhena Clark, Administrator at Senior Helpers, became our family's guardian angel. Sometimes circumstances would change quickly, and Rhena was always quick to respond to our needs for emergency assistance, or changes in the schedule when someone went in the hospital. Her competence was only enhanced by her compassion and calming personality. Rhena made a point to check in personally with my parents, to see if they were getting what they needed. I truly felt that Michael and Rhena threw us a lifeline during a very difficult period. Three thousand miles away, I knew there was someone nearby who could help us provide the care my parents desperately needed.

Professionally, my background is in health care administration. Yet even with years of experience in homecare, our family couldn't have managed without the assistance of Senior Helpers. The staff met my standards for being dependable, professional, and caring. When my parents ultimately moved into assisted living, their caregiver stopped by to bring a little bunch of flowers and a cheery hello. That was emblematic of the kind of personal attention we received from Senior Helpers. I would heartily recommend their services.

Michael and Rhena....all of that (and more) is true....you were a lifeline for us in those months of craziness. My folks are pretty happy with F████████████████████ Assisted living, though my mother's continuing physical and mental decline is still understandably difficult for her. We have at least simplified life for them, in terms of what they have to be responsible for, and I think they really appreciate that, even though it was a hard sell at the beginning! Thank you again for the vital and compassionate support you offered us.

Warmest Regards,
Marilyn T ██████████

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